

2026 HeartScapes, LLC Privacy Policy

Privacy Policy

HeartScapes, LLC / Ecotheraplay™

Effective Date: January 1, 2026

HeartScapes, LLC (“HeartScapes,” “we,” “us,” or “our”) respects your privacy. This Privacy Policy explains how we collect, use, share, and protect personal information when you visit our website and engage with our offerings related to HeartScapes, LLC and **Ecotheraplay™** (the “Site”).

This website is for **nature-based wellness education, creative offerings, workshops, and community experiences**. It is **not** a psychotherapy, medical, or clinical service website.

1) Information We Collect

We may collect the following types of information:

A. Information You Provide Directly

When you fill out a form, join a list, purchase an offering, or contact us, you may provide:

- Name
- Email address
- Phone number (if you provide it)
- Mailing address (for physical products, if applicable)
- Payment information (processed by third-party platforms)
- Any message or details you choose to share

B. Information Collected Automatically

When you browse the Site, we may collect certain data automatically, such as:

- IP address
- Device type and browser
- Pages visited and time spent on the Site
- General location (city/state estimate)

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- Referral source (how you found the Site)

This data may be collected through cookies and similar technologies (see Section 6).

2) How We Use Your Information

We use information we collect to:

- Provide access to offerings, downloads, programs, and workshop information
 - Send newsletters, updates, and promotional content (you can unsubscribe anytime)
 - Respond to inquiries and provide customer support
 - Process transactions and deliver purchased content
 - Improve our website, services, and user experience
 - Maintain the security and integrity of the Site
 - Comply with legal obligations
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3) Sharing Your Information

We do **not** sell your personal information.

We may share your information only as needed with trusted third parties who help operate our business, such as:

- Website hosting and website tools (ex: Wix)
- Email marketing providers (ex: Flodesk, Mailchimp, or similar)
- Payment processors (ex: Stripe, PayPal, Square, or similar)
- Course platforms and digital delivery tools (ex: Teachable, Kajabi, or similar)
- Analytics providers (ex: Google Analytics or similar)

These providers have their own privacy policies and may collect data according to their terms.

We may also disclose information if required to do so by law, court order, or legal process.

4) Your Choices & Communication Preferences

Email Opt-Out

You may unsubscribe from emails at any time by clicking the “unsubscribe” link in the footer of any email.

Updating Your Information

You may request to update, correct, or delete your personal information by contacting us using the email in Section 10.

5) Data Retention

We keep personal information only as long as needed to:

- Provide services and fulfill purchases
 - Maintain records required for business or tax purposes
 - Meet legal and compliance obligations
 - Improve Site performance and security
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6) Cookies & Tracking Technologies

The Site may use cookies, pixels, and similar tools to understand how visitors interact with the Site. Cookies may help with:

- Site functionality and performance
- Analytics and user experience improvements
- Marketing and advertising (if enabled)

You can adjust cookie preferences through your browser settings. Disabling cookies may affect how certain parts of the Site function.

7) Security

We take reasonable steps to protect your information, including using secure platforms and reputable service providers. However, no method of transmitting data over the internet is 100% secure, and we cannot guarantee absolute security.

8) Children's Privacy

This Site is not intended for children under 13, and we do not knowingly collect personal data from children. If you believe a child has submitted personal information, please contact us so we can remove it.

9) Nature-Based Education Disclaimer (Not Medical or Therapy Services)

HeartScapes, LLC and Ecotheraplay™ offerings are educational and wellness-oriented. They may include practices related to nature connection, creativity, somatic awareness, reflection, ritual, and personal growth.

We do not provide medical advice, mental health treatment, psychotherapy, or crisis services through this website.

If you are experiencing a mental health emergency, call **911** or go to your nearest emergency room. If you need immediate emotional support in the U.S., you can contact the **988 Suicide & Crisis Lifeline** by dialing **988**.

10) Contact Us

If you have questions about this Privacy Policy or your personal information, please contact:

HeartScapes, LLC

Email: julie@heartscapesllc.com

Website: heartscapesllc.com

11) Updates to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with a revised effective date.